

COLLIER  
Resource  
CENTER

*Navigate • Educate • Empower*

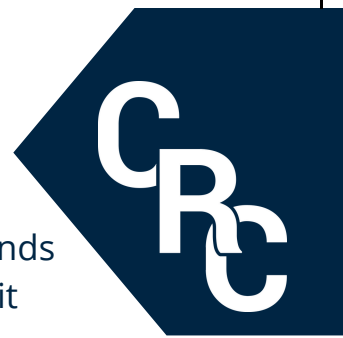


# 2023

## Impact Report



Dear Friend of Collier Resource Center,



Thanks to your support, each year Collier Resource Center (CRC) expands our capacity to serve those in need, and 2023 was no exception. We hit another record high: **1,611 clients received assistance** and support, **a 39.6% increase** over the previous year! Since our inception in 2016, we have helped **over 5,500 people**.

The following are a few highlights from 2023:

- Of the 1,611 clients we served in 2023, **35% were 60+ years of age**.
- We dedicated energy and time to enhanced outreach for **senior women transitioning out of homelessness**.
- Referrals to clients in need came from **82 different sources**.
- **Cocktails for a Cause**, our first-ever fundraising event, was highly successful with over 100 people in attendance.
- Our 24 volunteers gave **1,921 hours**, the equivalent of five hours donated every day!
- We maintained a lean and efficient organization with **96% of all donations going directly to client services**.

What makes CRC's mission unique is the fact that our case management program **costs clients nothing**, has **no limit of time**, and includes **follow-up care**. As new needs arise, we address them. We could not offer these services without our supporters.

Thank you for being an essential partner in helping our neighbors in need.

Gratefully,

CEO  
Collier Resource Center



## Mission

To empower the people of Collier County by providing information, referrals, advocacy, and case management.

## Vision

We envision a community where all people are empowered with information and have access to resources, which increase their opportunities for success.

## Values

- An organization where everyone is treated with respect and dignity.
- Staff and volunteers who offer clients a personalized approach for securing assistance.
- We believe providing current, appropriate and personalized access to local resources by trained volunteers and staff improves the health and well-being of our community.

## Goals

- Provide clients with information, referrals, education, and support.
- Offer follow-up services.
- Ensure volunteers and staff are informed about current and appropriate community resources.
- Connect clients with resources specific to their needs.

# **2023 Board Members**

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## **OFFICERS**

**Kelly Saylor - Chair**

**Nina Gray - Immediate Past Chair**

**Hallie Lundon - Secretary**

**Liz Buemi - Treasurer**

## **DIRECTORS**

**Sam Aberle**

**Zannon Garza**

**Allie Krider**

**Annette Montgomery**

**Nan Moore**

## **EMERITUS DIRECTOR**

**Trey Fletcher**

## **ADVISORY COUNCIL**

**Barbara Knepshield**

**Sandy Mummert**

**Michael Overway**

**Stephanie Spell**





## Purpose

Our dedicated staff and trained volunteers help people navigate the perplexing maze of health and human service organizations. We follow best practices of case management by listening carefully, assessing needs, removing barriers, and coordinating critical resources to provide immediate and lasting benefits to clients.

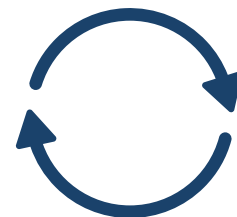
What makes us unique is our case management program:



**costs clients nothing**

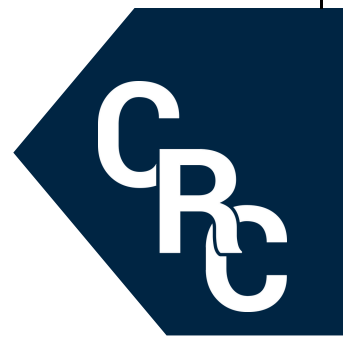


**no limit of time**



**includes follow-up care**

# Purpose

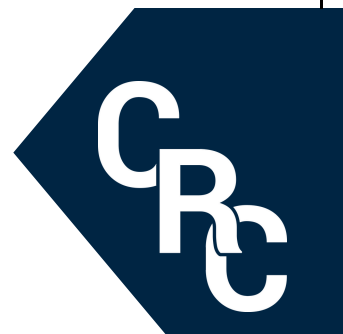


The following are some of the ways we assisted our clients in 2023:

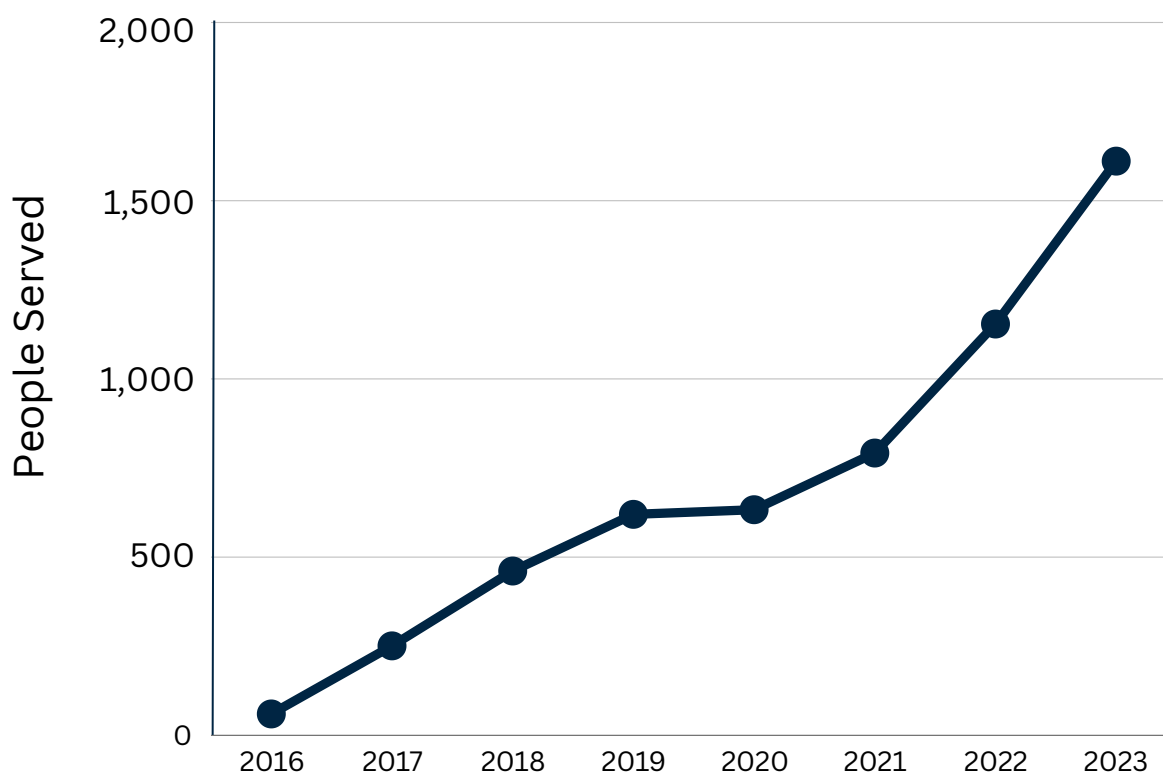
- Provided quarterly wellness calls to senior women transitioning from homelessness.
- Connected clients to legal services.
- Referred clients to mental health counseling.
- Provided diapers for young families.



- Found a hospital bed, wheelchairs, scooters, and even a pressure cooker for health purposes, all within hours of the requests.
- Secured assistance with overdue rent and utility bills.
- Connected individuals with hospice care.
- Located food pantries for those facing food insecurity.



# Exponential Growth

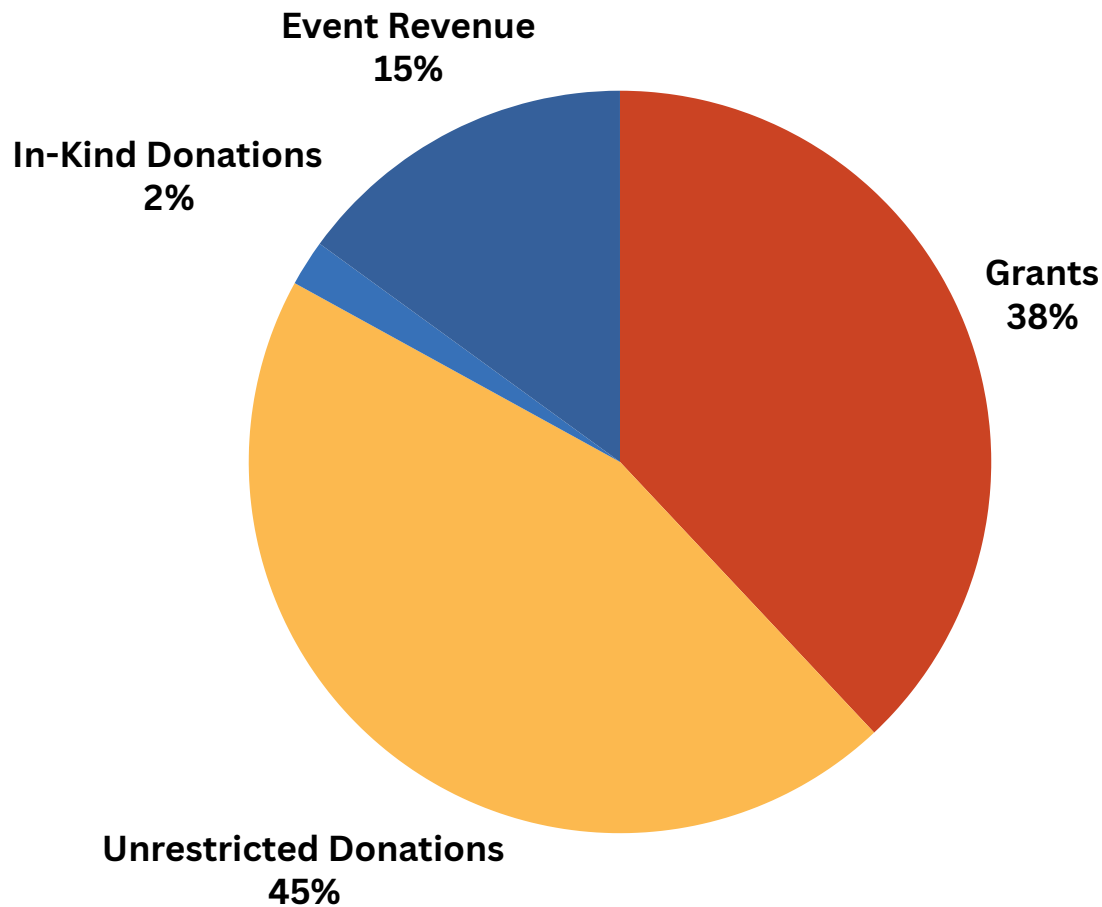
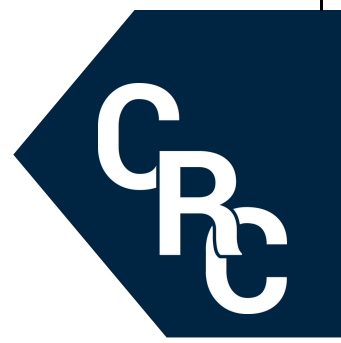


**In 2023, we served 1,611 individuals and families, an increase of 39.6% over the previous year. As the need increases steadily each year, so does our response.**

**Since our founding in 2016, we have achieved a remarkable 2,585% increase in people assisted.**



# Financials

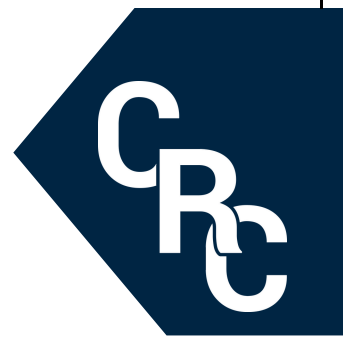


## Revenue

We are funded through local grants, individual donors, family foundations, events, churches, and appeals. We continue to seek similar revenue streams through engaging new constituents, applying for additional grants, and expanding our annual fundraiser.



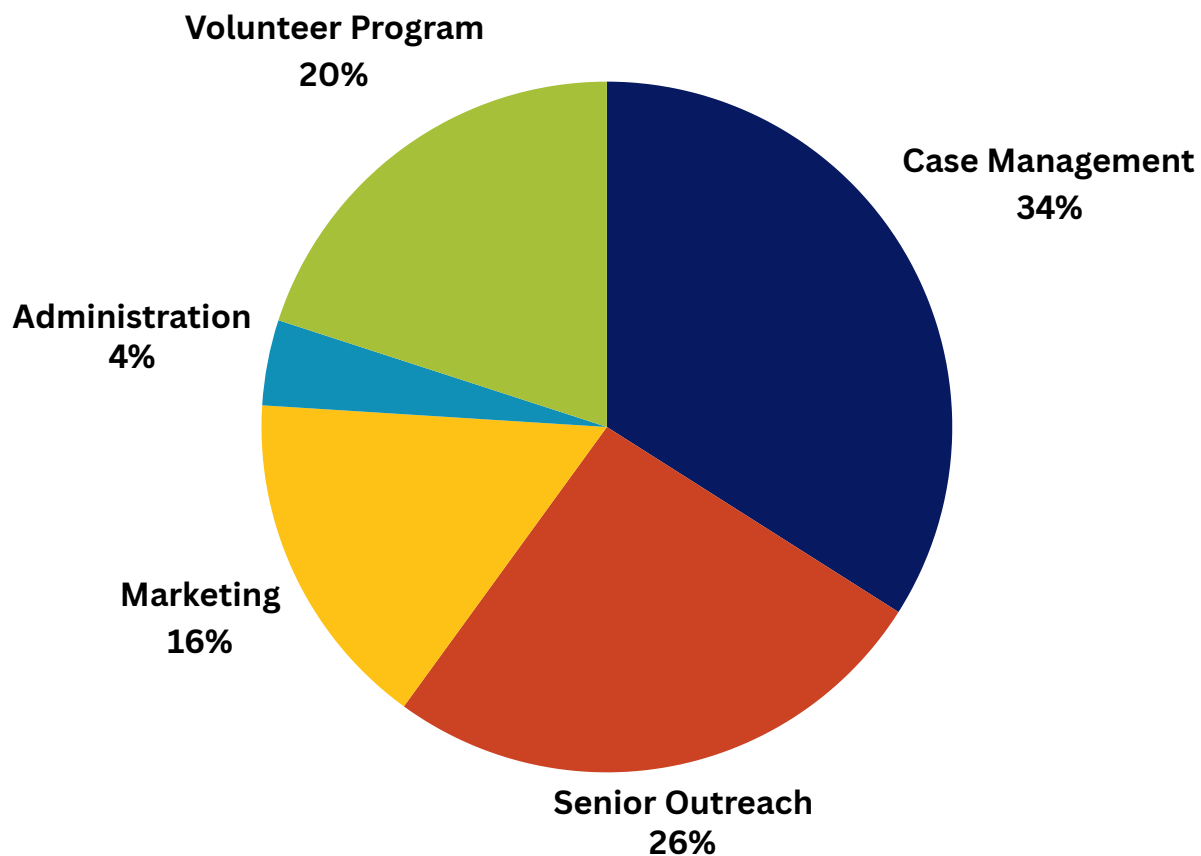
# Financials



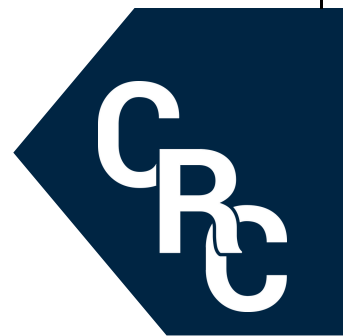
## Expenses

The top-rated charities in the U.S. spend 70% of their budget on programming.

CRC exceeds the highest standards of fiscal responsibility, **spending 96% of all contributions on client programs.**



CRC offers an excellent return on investment. Through our strong volunteer base, access to an ever-growing network of community resources, and donated office space, we keep our administrative costs to a minimum.



# Volunteers

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Volunteers are vital to our mission. Trained volunteers assist professional staff by locating and linking clients to community resources. Volunteers are essential in networking with local organizations and updating our resource directory to ensure referral information is current.

Our volunteer force currently consists of 24 individuals who gave 1,921 hours in 2023, valued at over \$50,000. The volunteers have diverse experiences, backgrounds and education, but all are devoted to improving the quality of life for our clients.

**1,921**

**HOURS IN 2023**

# Thank You!

We provide information, referrals, case management, follow-up care, and advocacy in a cost-effective manner — never charging anyone for our services.

Thank you for helping us improve the lives of our vulnerable neighbors.



The Collier Resource Center is a tax-exempt charitable organization as described in Section 501 (C) (3) of the Internal Revenue Code.  
Our EIN # is 47-3120388.



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[www.CollierResourceCenter.org](http://www.CollierResourceCenter.org)